

5/15 YEAR LIMITED WARRANTY FOR PRE-PRIMED WOOD AND NON-POROUS SURFACES

ZAR® PLATINUM PRO TRANSLUCENT EXTERIOR URETHANE FINISH

United Gilsonite Laboratories (UGL) warrants ZAR® Platinum PRO Translucent Exterior Urethane Finish to the original product owner for a non-transferable period of fifteen (15) years from the date of purchase when applied to properly prepared non-porous pre-primed surfaces from peeling, flaking and chipping; five (5) year fade warranty when applied to properly prepared non-porous and wood pre-primed surfaces. With proper care when subject to usual weather conditions, the finish is warranted not to:

For pre-primed wood and pre-primed non-porous surfaces (5 Year Warranty)

- Discolor due to chalking
- Discolor due to yellowing
- Discolor due to excessive fade

For pre-primed non-porous surfaces (15 Year Warranty)

- Peel or blister
- Erode and expose the substrate

LIMITATIONS:

ZAR® Platinum Translucent Urethane Finish is not warranted against damage of any kind caused by air pollution, mildew, exposure to harmful chemicals or normal weathering resulting from exposure to the elements. This finish is warranted against excess fade beyond normal weathering. Excess fade is defined by a change in color greater than three (3) delta E's. In the event the ZAR® Platinum Translucent Urethane Finish is found defective of the specified conditions listed above, United Gilsonite Laboratories (UGL) will:

1. During the first five (5) years following the date of purchase, UGL will provide materials to recoat the areas validated as defective of the specified conditions listed above. Excludes labor or the cost of labor for the application. This is the sole remedy for both non-porous pre-primed and wood pre-primed surfaces



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2. From year six (6) through year fifteen (15), material only to cover areas affected by peel, flake, or chipping for pre-primed non-porous surfaces only

The one-time surface recoating must occur within the Limited Warranty period based on the date of purchase and only if the ZAR® Platinum Translucent Urethane Finish has been properly stored, installed and handled by the applicator according to label directions and under normal conditions and exposure.

The warranty does not cover defects caused by acts of God, such as: tornado, hail, hurricane, earthquake, flood, lightening, fire, damage caused by foreign objects, any abuse or misuse, improper handling during storage and transportation, improper installation or damage caused by being installed.

This warranty does not cover cracking, peeling or blistering resulting from: the product becoming wet prior to application, moisture exposure to the uncoated surface of the product after application, improper ventilation, expansion and contraction, breakdown of the underlying substrate, surface deterioration due to pollution, abrasion, salt exposure, misuse, vandalism, mildew accumulation, or any introduction of moisture into the product prior to and during application of the product.

THIS WARRANTY IS FOR THE ZAR® PLATINUM PRO TRANSLUCENT EXTERIOR URETHANE FINISH COATING ONLY AND APPLIES ONLY IF THE COATED PRODUCT IS USED FOR THE SPECIFIED PURPOSE FOR WHICH IT IS INTENDED. UGL MAKES NO WARRANTY AS TO THE COATED PRODUCT ITSELF, PURCHASER'S SOLE RECOURSE THEREON BEING WITH THE MANUFACTURER/RETAILER.

THE LIMITED WARRANTY IS IN LIEU OF ALL OTHER REPRESENTATIONS AND WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. UGL DOES NOT WARRANT THAT THE ZAR PLATINUM TRANSLUCENT URETHANE FINISH WILL MEET THE PURCHASER'S SPECIFIC REQUIREMENTS. UGL'S LIABILITY IS LIMITED SOLELY TO REPLACEMENT COATING ONLY THAT IS FOUND TO BE DEFECTIVE AND AFTER THE FIRST FIVE (5) YEARS ON PREPRIMED WOOD SURFACES AND FIFTEEN (15) YEARS ON NON-POROUS PREPRIMED UGL SHALL HAVE NO LIABILITY FOR LABOR OR MATERIALS FOR APPLICATIONS OF ANY REPLACEMENT COATING. UGL'S LIABILITY IS LIMITED SOLELY TO THE AMOUNT OF TRANSLUCENT URETHANE FINISH. NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE LIMITED WARRANTY PERIOD HAS EXPIRED.



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TO THE EXTENT ANY LIMITATIONS UNDER THIS WARRANTY ARE COVERED UNDER APPLICABLE CONSUMER PRODUCT WARRANTY LAWS, AND CANNOT BE LAWFULLY DISCLAIMED OR LIMITED, THEY ARE LIMITED TO THE MAXIMUM EXTENT PERMITTED BY SUCH LAWS.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you.

THIS LIMITED WARRANTY IS THE SOLE LIABILITY OF UGL AND IS ISSUED AND ACCEPTED IN LIEU OF ANY DIRECT OR INDIRECT, SPECIAL, PUNITIVE, EXEMPLARY, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LOSS OF PROFITS AND LOST BUSINESS AND ANY THIRD-PARTY CLAIMS) AND REGARDLESS OF WHETHER ARISING UNDER TORT (INCLUDING NEGLIGENCE), CONTRACT OR OTHER LEGAL THEORY.

Some states do not allow the exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Transfer of Warranty: This warranty is not transferable.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

A claim under this warranty shall only be effective if forwarded by certified mail return-receipt requested to: United Gilsonite Laboratories, CLAIMS DEPARTMENT, 1396 Jefferson Avenue, Dunmore, PA 18509.



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WARRANTY CLAIM INFORMATION

(to be filled out by the customer)

Date of purchase: _____ Date of application: _____

Store where the product was purchased: _____



NOTICE: For easy reference, staple your receipt to this Warranty and keep it with your important documents.

LIMITED WARRANTY FOR UNPRIMED WOOD SURFACES

ZAR® PLATINUM PRO TRANSLUCENT EXTERIOR URETHANE FINISH

United Gilsonite Laboratories (UGL) warrants this product will substantially meet published specifications on the date of sale when applied timely and properly in accordance with the manufacturer's instructions and properly maintained following application. If it fails to do so, return the unused portion with the original sales receipt for replacement or refund, at UGL's sole option. This is purchaser's sole and exclusive remedy. If you do not consent to any part of this Limited Warranty, including the following limitations and exclusions, you may return the unused, unopened product to UGL or your retailer within thirty (30) days of purchase, together with the original sales receipt, for a full refund of the purchase price. Purchaser alone must determine suitability of this product for purchaser's specific needs and assumes all risk associated with its use. IMPROPER DELAYS IN FINISHING, THAT ALLOWS EXPOSURE OF THE WOOD DOOR SURFACES TO MOISTURE OR OTHER CONTAMINANTS, WILL RESULT IN THE WARRANTY BEING VOIDED.

The surface coating must occur within the Limited Warranty period based on the date of purchase and only if the ZAR® Platinum Translucent Urethane Finish has been properly stored, installed and handled by the applicator according to label directions and under normal conditions and exposure.

The warranty does not cover defects caused by acts of God, such as: tornado, hail, hurricane, earthquake, flood, lightening, fire, damage caused by foreign objects, any abuse or misuse, improper handling during storage and transportation, improper installation or damage caused by being installed.

This warranty does not cover cracking, peeling or blistering resulting from: the product becoming wet prior to application, moisture exposure to the uncoated surface of the product after application, improper ventilation, expansion and contraction, breakdown of the underlying substrate, surface deterioration due to pollution, abrasion, salt exposure, misuse, vandalism, mildew accumulation, or any introduction of moisture into the product prior to and during application of the product.



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THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. TO THE EXTENT PERMITTED BY LAW, THE FOREGOING EXPRESS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. UGL MAKES NO OTHER WARRANTY OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH WARRANTIES ARE SPECIFICALLY EXCLUDED AND DISCLAIMED.

TO THE EXTENT ALLOWED BY LAW, EXCEPT FOR THE OBLIGATIONS SPECIFICALLY SET FORTH IN THIS LIMITED WARRANTY, IN NO EVENT WILL UGL BE LIABLE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON CONTRACT, TORT, OR ANY OTHER LEGAL THEORY AND WHETHER ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT WILL UGL'S DAMAGES UNDER ANY LEGAL THEORY EXCEED THE PRICE ACTUALLY PAID BY PURCHASER FOR THIS PRODUCT.

This Limited Warranty gives you specific legal rights. You may have other rights which vary from state to state in the United States, from province to province in Canada, and from country to country elsewhere in the world.

Some jurisdictions do not allow exclusion of implied warranties in consumer or other sales, limitations on the duration of implied warranties, or exclusion or limitation of incidental or consequential damages. Thus, the limitations or exclusions contained above may not apply to you depending upon your specific circumstances. To the extent that this Limited Warranty is inconsistent with local law, it shall be deemed modified to be consistent with such local law. The terms in this Limited Warranty, except to the extent lawfully permitted, do not exclude, restrict, or modify, and are in addition to, the mandatory statutory rights applicable to the sale of this product to such customers.

Transfer of Warranty: This warranty is not transferable.

A claim under this warranty shall only be effective if forwarded by certified mail return-receipt requested to: United Gilsonite Laboratories, CLAIMS DEPARTMENT, 1396 Jefferson Avenue, Dunmore, PA 18509.



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